

“They provide as close to perfect uptime as anyone possibly can. They are responsive. I like to be able to pick up the phone and get in touch with someone. That is a big deal for me.”

Dr. Anthony Mari | TactusMD

TactusMD Moves to the Cloud for Security; Maximum Flexibility & Convenience

Electronic Health Records (EHR) organization TactusMD, Inc. is one of only a few firms that offers its doctor-clients a streamlined, workflow-based solution for creating and retrieving patient data. To allow flexibility of use, the EHRs need to be highly accessible to authorized individuals. Yet, patient privacy acts (HIPPA) and doctors' own beliefs that patient confidentiality is paramount means TactusMD's cloud solution offering must be extraordinarily stable and secure. When TactusMD sought a new hosting environment, it found the perfect combination of accessibility, security and cost effectiveness with DynaSis.

“From a security and reliability standpoint, we wanted to bring everything into a single datacenter,” says TactusMD CEO Dr. Anthony Mari. “I had met Dave (Moorman, President of DynaSis) and had heard great things about DynaSis' service organization. They are personal and professionals and that is the way I like to run our company. Dave worked with us to help architect the type of hosting solution we knew we needed to ensure success for our business.”

Building Meaningful Patient Health

Even though TactusMD's software communicates with hospitals and ties into their systems (through a third-party gateway), it is the local community doctors who actually use TactusMD EHR to record, update, access and share patient data. TactusMD's unique ability to configure workflows for different doctors based upon the way they practice medicine, combined with visually pleasing user interface and health information exchange capability, makes trading and viewing patient data easy enough for any referring/referral doctors to review patient data in a meaningful way.

“We offer an ambulatory health record system with the ability to trade patient data with larger enterprise medical systems and any other relevant third party healthcare software provider,” says Mari.

“We can hook directly into the hospital system and trade patient data in real time, adding true life saving capabilities.”

TactusMD also enables universal access to patient records for the doctors themselves, via smartphone, tablet, notebook or through the hospital system. This enables TactusMD's doctors to meet the criteria for meaningful use (a component of the American Recovery and Reinvestment Act (ARRA), which provides a financial incentive for healthcare providers that use data in a meaningful way).

Supporting this criteria was a crucial step for TactusMD (the firm, which is still in its early growth phase and is 100% Meaningful Use 2012 Certified), but it made accessibility, security and reliability vital elements of its IT solution. TactusMD can implement an on-premise client-server solution or a SaaS cloud/hosted solution with in-house customer support. Prior to engaging DynaSis, TactusMD's cloud solution was divided among hosting providers from Chicago, Atlanta and New York.

“I believe sharing data is key and essential in providing quality healthcare in today's market, but you have to have the appropriate security and permissions in place to allow access to third parties. Our client-partners are counting on us to keep the data not only accessible but secure,” says Mari.

All-in-One Convenience

Thanks to its breadth of offerings and expertise, DynaSis was able to help TactusMD transition to a fully hosted solution with best-practices security and reliability for medical data. DynaSis hosts TactusMD's cloud infrastructure, its business and client side infrastructure, and its development servers. “DynaSis provides consistency,” Mari notes.



TactusMD is an electronic health records organization specializing in delivering affective assessment and charting of patient encounters. Its flagship product allows clinicians the ability to maximize their patient care by providing an affective capturing touch screen tool with accurate coding and charting. For more information, visit www.tactusmd.com.